

# **QUALITY POLICY**

The quality policy of "IKT Electronics" Ltd is aimed at improving the economic situation of the enterprise by providing competitive services to the domestic and foreign customers. We are committed to meeting the requirements of the international standard ISO 9001: 2015 and standards for the development and production of electronics products.

Our mission: cooperation with us enables domestic and foreign electronics manufacturers to focus on their main tasks – creating new ideas and promoting their products on the market. Our specialists are ready to get involved in the process of creating a customer's electronic product at any stage – from prototype design and development to mass production. We help our clients to find the best technical solutions, as well as optimize the cost of the product by flexible supply chain of components.

The quality policy is a part of the general policy of the enterprise, the main goals of which are the company's profit and the fullest possible satisfaction of the customers' requirements.

To achieve these goals, the company's management implements the Quality Management System that meets the requirements of the international standard ISO 9001: 2015 and sets the following directions for the organization's development and commitments in the field of quality:

### **1. WE ARE A CUSTOMER-ORIENTED ORGANIZATION.**

We strive for constant dialogue with customers in order to understand their specifics and needs. Customer needs are always at the center of our attention. Finding the most optimal solutions for the customer is our responsibility.

# 2. WE ARE A DEVELOPING ORGANIZATION.

We are dedicated to increasing the variety and quality of our services that aim to help our customers successfully implement their projects. We improve manufacturing facilities and infrastructure on a planned basis.

#### **3. WE ARE AN OPEN ORGANIZATION.**

We are always ready to build equal, mutually beneficial and maximally transparent relationships with other market participants. We are focused on finding new opportunities of the market.

#### 4. WE ARE AN EFFICIENT ORGANIZATION.

We strive for well-coordinated interaction of the organization divisions and the most efficient use of resources to achieve the set goals.

## 5. WE ARE GUIDED BY THE REQUIREMENTS OF INTERNATIONAL STANDARDS.

We are committed to meeting the requirements and constantly improving the quality management system based on the international standard ISO 9001: 2015. In our production activities we follow industry standards, regulatory documents and recommendations of the international association of electronics manufacturers IPC.

#### 6. OUR ORGANIZATION IS A SETTING FOR PROFESSIONAL SELF-REALIZATION OF ITS EMPLOYEES.

We associate our success with the development of professional competence and a high level of work motivation of personnel and well-coordinated teamwork. Our organization strives to provide employees with opportunities for development, professional and career growth, and the use of their talents for the benefit of the organization.

The ultimate goal of implementing our quality policy is to create products and services that meet and exceed the customers' expectations.

Director of "IKT Electronics" Ltd

A.M. Kuzmenko 24th January 2024